

CANCELLATION / NO-SHOW POLICIES

We value your time with us by reserving you an uninterrupted visit. This allows us to provide quality care. Last minute cancellations or no-shows prevent another person from the opportunity to use your space for needed services. Frequent cancellations and no-shows will slow your rate of progress and may impact insurance coverage.

NO-SHOW POLICY

If you do not cancel your appointment in accordance with the cancellation policy below, and/or fail to show for your scheduled appointment, a \$25 no-show fee will be charged to your account*. The fee will not be waived for any reason, so please do not ask.

CANCELLATION POLICY

All appointments prior to noon must be cancelled by 5:00 pm the day prior to your scheduled appointment. All appointments after noon must be cancelled by 9 am the day of your scheduled appointment. Failure to cancel your appointment by these deadlines will result in a no-show fee being charged to your account.

REPEATED CANCELLATIONS

Your therapist will recommend a frequency of treatment based on your specific needs. Optimal outcomes from treatment can only be achieved if you take responsibility in your care and follow the therapist's recommendations. Three or more cancellations may result in an administrative discharged to allow another person to benefit from the time slot.

These policies are strictly enforced to assure you receive the care you deserve and achieve your goal of a pain-free, active lifestyle. We pride ourselves in providing the highest quality of care possible. Please help us maintain this level of care by making your time here a priority.

A copy of these policies will be provided upon request.

Name

Date

*As permitted by law.